

# 企業社會責任

Corporate Social Responsibility



本會除為有需要的人士提供優質社會服務及幫助弱勢社群外，我們亦承擔企業社會責任，致力在保護環境、照顧員工需要及推動家庭友善措施方面盡一分力。

In addition to providing quality services to people in need and empowering the disadvantaged, the Agency is also committed to fulfilling corporate social responsibilities. We strive to protect the environment, care for our staff and enhance the adoption of family-friendly measures.



## 綠建環評認證及優化工程

在香港賽馬會慈善信託基金的撥款及支持下，本會推行「基督教家庭服務中心賽馬會大樓綠建環評認證及優化工程」項目，於大樓進行改善工程以提升能源效益、優化日常管理及營運措施，目標是令大樓達致綠建環評既有建築 2.0 版的金級評級，成為綠色建築。

去年，本會已完成有關項目的設施改善工程，包括於大樓安裝水冷式空調系統，改善不同樓層的通風及空調系統、安裝樓宇設備自動化系統、及安裝高效益用水器具等。根據所進行的大樓使用者滿意調查結果，大樓員工普遍對工程完成後的通風及空調溫度感到滿意。除此之外，本會亦推行不同的政策及管理措施，包括能源管理政策、職安健管理制度手冊及操作指引等。



## 環保項目及計劃

本會推行多項環保項目，參與政府及社會上不同的計劃，以提升員工及持份者的環保意識及促進節約及減廢，包括：

1. 作為「無紙巾日」的主辦者之一，以推動減少使用紙巾為目標，活動當日，總部大樓的 Home Café 和洗手間均不會派發紙巾和抹手紙，減少浪費；



## BEAM Plus Accreditation and Enhancement Project

With the generous support from The Hong Kong Jockey Club Charities Trust, the Agency continued to implement the “Christian Family Service Centre Jockey Club Building BEAM Plus Accreditation and Enhancement Project”, which aims to improve energy efficiency through various types of enhancement works and optimise building management practices and measures. Our goal is to achieve the BEAM Plus Existing Buildings V2.0 Gold rating and qualify our establishment as a “Green Building”.

Last year, we completed facility enhancement works such as installing water-cooled chillers, revamping the ventilation and air conditioning systems at different floors and installing a building automation system and water-efficient devices. According to the Building User Satisfaction Survey conducted after the enhancement, our staffs were generally satisfied with the ventilation and thermal comfort in the premises. Furthermore, a wide array of sustainability policies and management measures were also put in place, including the Energy Management Policy and the Occupational Safety and Health Management System Manual and Operation Procedures.

## Environmental Protection Initiatives

The Agency has launched a variety of environmental protection projects and participated in governmental or social initiatives to increase employees' and stakeholders' environmental awareness and promote conservation and waste reduction. They include:

1. Co-organising the “No Tissue Day”, a campaign designed to reduce the use of tissue paper. We stopped providing any tissue paper or paper towel at the Home Café and toilets in our headquarters building on that day;

◀ 舉辦「無紙巾日」鼓勵以手巾取代紙巾。  
Organising “No Tissue Day” to encourage people using handkerchiefs instead of tissue paper.



◀ 活動當天 Home Café 不會派發紙巾。  
Home Café stopped providing any tissue paper on the event day.

2. 參與環境局及機電工程署的「全民節約運動」，簽署《節能約章2019》、《4Ts約章》及「不要鎊絲燈泡」節能約章；

2. Signing up to the “Energy Saving Charter 2019”, “4Ts Charter” and “Energy Saving Charter on No ILB” implemented by the Electrical and Mechanical Services Department and Environmental Bureau;



◀▲ 簽署《節能約章 2019》。  
Signing up to the “Energy Saving Charter 2019”.

3. 簽署環境局《戶外燈光約章》；

3. Signing up to the “Charter on External Lighting” implemented by the Environmental Bureau;

4. 參加環境運動委員會及環保署的「香港環境卓越大獎」及「香港綠色機構認證」；

4. Taking part in the “Hong Kong Awards for Environmental Excellence” and “Hong Kong Green Organisation Certificate” organised by the Environmental Campaign Committee (ECC) and Environmental Protection Department (EPD);

5. 簽署環保署的「惜食約章」；

5. Signing up to the “Food Wise Charter” of EPD;

6. 參加世界綠色組織的「惜紙行動」；

6. Joining the “Paper Saving” campaign organised by the World Green Organisation;

7. 參與中華電力有限公司的「全心傳電」計劃；

7. Participating in the “Power Connect” Programme of CLP Power Hong Kong Limited;

8. 為員工舉辦綠色之旅，參觀 T-Park 源區及 WEEE Park。

8. Organising a Green Tour to T-Park and WEEE Park for our staff.



◀ 參加「惜紙行動」。  
Joining the “Paper Saving” campaign.





## 共融工作間

本會服務一向致力扶助弱勢社群融入社會。過去一年，Home Café 為殘疾人士提供超過 3,430 餐飲訓練時數及超過 8,734 小時的餐飲工作機會。



◀ 學員於餐廳接受職前訓練，為將來公開就業作好準備。

For preparing potential open employment, a service user received pre-job training in Home Café.

## 獲得認同

本會的各项環保、家庭友善及其他不同社會責任措施得到社會各界肯定。去年，榮獲環境運動委員會及環保署頒發的香港綠色機構認證「卓越級別」減廢證書、戶外燈光約章鉑金獎及水務署頒發的大廈優質供水認可計劃食水(管理系統)之金獎；於2018年底，更榮獲家庭友善僱主獎勵計劃之優秀家庭友善僱主、特別嘉許(金獎)及支持母乳餵哺獎，這些認同鼓勵我們持續追求卓越。



▲ 香港綠色機構認證「卓越級別」減廢證書。  
Hong Kong Green Organisation Certificate "Class of Excellence" Wastewise Certificate.

## Inclusive Workplace

Helping the disadvantaged assimilate into the society has always been one of our key missions. Last year, our Home Café provided more than 3,430 hours of vocational training and more than 8,734 hours of employment opportunities in the catering industry to people with disabilities.

## Recognition

Our environmental protection initiatives, family-friendly policies, and other corporate social responsibility measures have been widely recognised by various sectors of the community. Last year, we had the honour to be awarded the "Hong Kong Green Organisation Certificate 'Class of Excellence' Wastewise Certificate" by the ECC and EPD, "Charter on External Lighting Platinum Award" by the Environment Bureau, and the "Quality Water Supply Scheme for Buildings - Fresh Water (Management System) (Gold)" by the Water Supplies Department. In late 2018, we received the "Meritorious Family-Friendly Employers", "Special Mention (Gold)" and "Awards for Breastfeeding Support" under the Family-Friendly Employers Award Scheme. These accolades are part of what drives us onwards in our relentless pursuit of excellence.



◀ 戶外燈光約章鉑金獎。  
Charter on External Lighting Platinum Award.