

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CHRISTIAN FAMILY SERVICE CENTRE

(incorporated in Hong Kong and limited by guarantee)

Opinion

We have audited the consolidated financial statements of Christian Family Service Centre (the "Centre") and its subsidiary ("the Group") set out on pages 9 to 44, which comprise the consolidated statement of financial position as at 31 March, 2020, and the consolidated income and expenditure account, the consolidated statement of cash flows and the consolidated statement of changes in reserves and funds for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the consolidated financial statements give a true and fair view of the financial position of the Centre and its subsidiary as at 31 March, 2020, and of their financial performance and cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standard for Private Entities ("HKFRS for Private Entities") issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and have been properly prepared in compliance with the Hong Kong Companies Ordinance, the "Lump Sum Grant Manual", the "Guide to Social Welfare Subventions" and compiled with the requirements as stipulated by Social Welfare Department and Community Care Fund on implementing the Community Care Fund Programme, the Lotteries Fund Manual and other instructions issued by the Director of Social Welfare.

Basis for Opinion

We conducted our audit in accordance with Hong Kong Standards on Auditing ("HKSAs") issued by the HKICPA. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the HKICPA's Code of Ethics for Professional Accountants ("the Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the directors' report, but does not include the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CHRISTIAN FAMILY SERVICE CENTRE

Responsibilities of Directors and Those Charged with Governance for the Consolidated Financial

The directors are responsible for the preparation of the consolidated financial statements that give a true and fair view in accordance with HKFRS for Private Entities issued by the HKICPA and the Hong Kong Companies Ordinance, the "Lump Sum Grant Manual", the "Guide to Social Welfare Subventions", the requirements as stipulated by Social Welfare Department and Community Care Fund on implementing the Community Care Fund Programme, the Lotteries Fund Manual and other instructions issued by the Director of Social Welfare, and for such internal control as the directors determine is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. This report is made solely to you, as a body, in accordance with section 405 of the Hong Kong Companies Ordinance, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with HKSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with HKSAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.

Statements

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF CHRISTIAN FAMILY SERVICE CENTRE

- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements.
 We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Fan, Chan & Co. Limited Certified Public Accountants

Leung Kwong Kin

Practising Certificate Number P03702

Van. Chan & Co.

Hong Kong, 17 September, 2020

CONSOLIDATED INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH, 2020

| | 2020 | 2019 |
|---|----------------|-----------------------|
| | HK\$ | HKS |
| ncome | | |
| Social Welfare Department subvention | 482,841,063.67 | 393,405,436.08 |
| Government Subvention (non-social welfare department) | 39,065,950.65 | 31,389,323.44 |
| Community Chest Allocation | 11,397,773.88 | 7,114,082.6 |
| Hong Kong Jockey Club Charities Trust subvention | 28,474,703.64 | 14,140,130.4 |
| Other project grants | 23,215,555.25 | 6,071,569.3 |
| Fee income | 77,616,849.74 | 81,562,592.1 |
| ⁻rogramme income | 28,387,061.94 | 31,764,543.90 |
| Donations | 2,553,851.62 | 5,980,305.09 |
| Bank interest income | 682,805.07 | 638,472.26 |
| nvestment income | 1,645,531.97 | 3,212,502.5 |
| Other income | 5,334,564.17 | 1,232,912.69 |
| Fotal income | 701,215,711.60 | 576,511,870.57 |
| Deduct : | | |
| Expenditures | | |
| Personal emoluments | 470,725,505.53 | 409,516,956. 7 |
| Staff incentive and allowance | 4,672,424.19 | 5,817,963.13 |
| Staff benefits and training | 7,092,915.12 | 5,091,465.43 |
| Administrative expenses | 6,801,740.92 | 5,346,620.50 |
| Finance charges | 634,945.19 | 552,084.92 |
| Jtilities expenses | 7,521,980.34 | 8,026,403.82 |
| Stores and equipment | 42,394,045.58 | 32,221,144.78 |
| nsurance premium for office | 6,159,696.46 | 5,299,167.14 |
| Publicity and promotion expenses | 519,131.33 | 431,385.38 |
| Programme expenses | 21,164,642.55 | 22,261,012.49 |
| Hire of services | 50,251,318.87 | 33,545,872.03 |
| Fransportation and travelling | 5,469,781.65 | 5,705,030.42 |
| Food for clients | 11,718,813.25 | 11,459,484.66 |
| ncentive payment for clients | 1,789,812.93 | 1,718,268.98 |
| Clients' medical care and supplies | 9,108,018.20 | 8,202,713.76 |
| nsurance premium for clients | 176,433.70 | 144,090.54 |
| | 21,284,041.19 | 17,486,701.18 |
| Rent and rates | 21,204,041.19 | , |
| Rent and rates Miscellaneous | 3,500,152.90 | 2,796,933.95 |

CONSOLIDATED INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH, 2020

| | 2020 HK\$ | 2019 HK\$ |
|--|-----------------|----------------|
| Surplus before fair value changes of finance assets | 30,230,311.70 | 888,570.72 |
| Fair value loss on financial assets | (2,846,117.52) | (786,596.60) |
| Surplus for the year before transfer to other funds and reserves | 27,384,194.18 | 101,974.12 |
| Transferring from/(to): | | |
| - Restricted reserves | (17,455,052.92) | 6,196,916.93 |
| - Designated reserves | (726,663.00) | (4,215,238.75) |
| - Unrestricted reserves | (5,320,540.33) | (7,736,212.56) |
| | | |

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH, 2020

| | Note | 2020 | 2019 |
|---|------|----------------|-------------------|
| | | нк\$ | HK\$ |
| | | | (As reclassified) |
| Non-current assets | | | |
| Property, plant and equipment | (7) | 139,708,244.84 | 74,559,054.81 |
| Financial assets at fair value | (9) | 69,458,128.28 | 72,996,853.83 |
| | | 209,166,373.12 | 147,555,908.64 |
| Current assets | | | |
| Other receivables, deposits and prepayments | (10) | 36,384,276.55 | 27,023,880.62 |
| Pledged deposits | (11) | 18,552,566.58 | 19,170,244.35 |
| Cash and bank balances | (11) | 70,767,816.47 | 49,831,713.31 |
| | | 125,704,659.60 | 96,025,838.28 |
| Current liabilities | | | |
| Accruals and other payables | (12) | 21,975,903.79 | 23,771,059.77 |
| Deferred income | | 31,639,757.89 | 16,534,546.23 |
| Bank borrowings | (12) | 19,000,000.00 | 20,000,000.00 |
| | | 72,615,661.68 | 60,305,606.00 |
| Net current assets | | 53,088,997.92 | 35,720,232.28 |
| Total assets less current liabilities | | 262,255,371.04 | 183,276,140.92 |
| Non-current liabilities | | | |
| Deferred income | | 81,820,955.31 | 29,210,004.46 |
| Net assets | | 180,434,415.73 | 154,066,136.46 |

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH, 2020

| Total reserves and funds | | 180,434,415.73 | 154,066,136.46 |
|--------------------------------------|------|-----------------|----------------------|
| Unrestricted reserves | (30) | 66,941,359.32 | 61,818,310.87 |
| Designated reserves | (29) | 17,088,370.75 | 16,361,707.75 |
| Capital project and restricted funds | (25) | (16,998,691.89) | (1,963,896.21) |
| - Other restricted reserves | (16) | (10,870,824.69) | (29,948,055.57) |
| - SWD provident fund reserve | (15) | 31,441,432.12 | 29,145,074.62 |
| - SWD Lump Sum Grant reserve | (14) | 46,108,386.94 | 30,306,971.56 |
| Restricted reserves | | | |
| - Accumulated surplus | (13) | 46,724,383.18 | 48,346,023.44 |
| General fund | | | |
| Representing: - | | | |
| | | птф | (As reclassified) |
| | | HK\$ | HK\$ |
| | Note | 2020 | 2019 |
| | | | |

The consolidated financial statements were approved and authorised for issue by the Board on 17 September, 2020 and are signed on its behalf by:

Chairman, Kwan Yui Huen, Alex

Chief Executive, Kwok Lit Turig

Vice-chairman, Li Yat Shing, Daniel

STATEMENT OF FINANCIAL POSITION AT 31 MARCH, 2020

| | The Centre | |
|---|----------------|----------------|
| | 2020 | 2019 |
| | HK\$ | HK\$ |
| | | (As |
| | | reclassified) |
| Non-current assets | | |
| Property, plant and equipment | 138,629,423.68 | 72,960,911.13 |
| Financial assets at fair value | 69,458,128.28 | 72,996,853.83 |
| | 208,087,551.96 | 145,957,764.96 |
| Current assets | | |
| Other receivables, deposits and prepayments | 34,211,749.37 | 25,783,813.31 |
| Amount due from a subsidiary | 704,450.22 | 458,344.77 |
| Pledged deposits | 18,552,566.58 | 19,170,244.35 |
| Cash and cash equivalents | 67,654,061.87 | 47,089,428.89 |
| | 121,122,828.04 | 92,501,831.32 |
| Current liabilities | | |
| Accruals and other payables | 21,712,141.03 | 23,363,769.39 |
| Deferred income | 31,224,394.73 | 15,944,558.45 |
| Bank borrowings | 19,000,000.00 | 20,000,000.00 |
| | 71,936,535.76 | 59,308,327.84 |
| Net current assets | 49,186,292.28 | 33,193,503.48 |
| Total assets less current liabilities | 257,273,844.24 | 179,151,268.44 |
| Non-current liabilities | | |
| Deferred income | 81,355,295.81 | 28,328,981.82 |
| Net assets | 175,918,548.43 | 150,822,286.62 |
| | | |

STATEMENT OF FINANCIAL POSITION AT 31 MARCH, 2020

| | | The Centre | |
|--------------------------------------|---------|-----------------|-----------------|
| | | 2020 | 2019 |
| | | HK\$ | HK\$ |
| | | | (As |
| | | | reclassified) |
| Representing: - | Note | | |
| General fund | | | |
| - Accumulated surplus | (13) | 46,724,383.18 | 48,346,023.44 |
| Restricted reserves | | | |
| - SWD Lump Sum Grant reserve | (14) | 46,108,386.94 | 30,306,971.56 |
| - SWD provident fund reserve | (15) | 31,441,432.12 | 29,145,074.62 |
| - Other restricted reserves | (34(a)) | (9,018,854.58) | (28,594,302.95) |
| Capital project and restricted funds | (25) | (16,998,691.89) | (1,963,896.21) |
| Designated reserves | (34(b)) | 17,088,370.75 | 16,361,707.75 |
| Unrestricted reserves | (34(c)) | 60,573,521.91 | 57,220,708.41 |
| Total reserves and funds | | 175,918,548.43 | 150,822,286.62 |

Approved by the Board on 17 September, 2020

Chairman Kwan VIII Huan Alex

Vice-chairman, Li Yat Shing, Daniel

Chief Executive, Kwok Lit Tunb

第118至123頁的財務資料乃節錄自本會截至2020年3月31日年度之指明財務報表。本年報未有刊載財務報表附註,而該附註為指明財務報表之一部分,應聯同財務報表一起閱讀。根據 '公司條例' 第436(2) 段,本年報附上獨立核數師報告刊載於115至117頁。

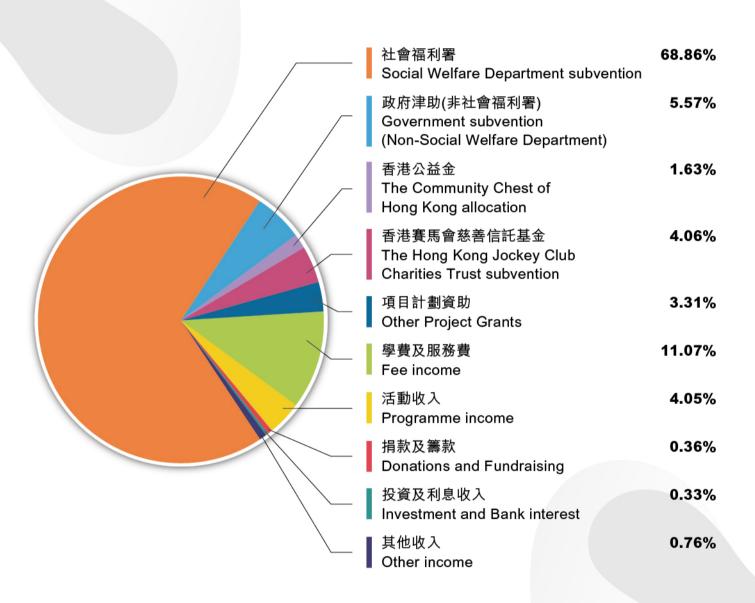
The financial statements as presented on page 118 to 123 are extracted from the specified financial statements of the Centre for the year ended 31 March, 2020, and should be read in conjunction with notes of the financial statements which are not presented here. In accordance with the Companies Ordinance Section 436(2), the auditor's report on the financial statements are accompanied here on page 115 to 117.

財務報告 Financial Report

收入來源表 Chart on Income Resources

2019-2020 全年總收入 Annual Income

HK\$701,215,711.60



詳細核數報告及整筆撥款之周年財務報告請於本會網頁查閱 Audited Financial Statements and Annual Financial Report of Lump Sum Grant can be downloaded form CFSC's website www.cfsc.org.hk

<u>支出表 Chart on Expenditure</u>

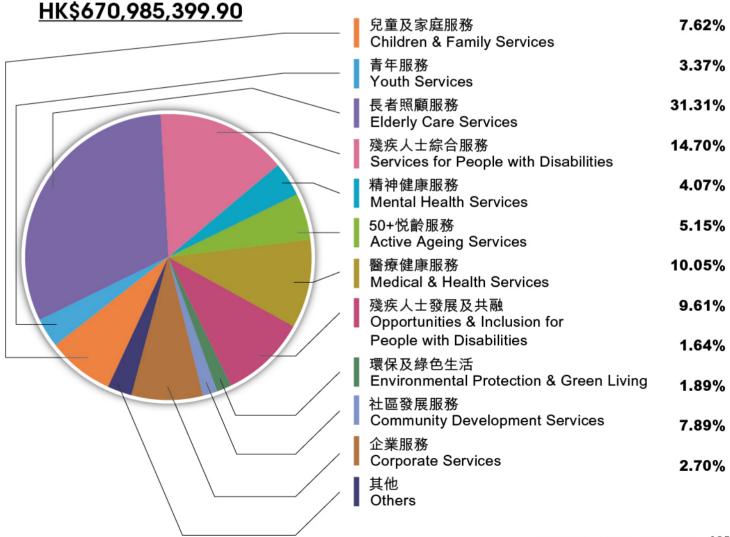
2019-2020 全年總開支 Annual Expenditure

HK\$670,985,399.90



核心服務支出表 Chart on Expenditure for Core Services

2019-2020 全年總開支 Annual Expenditure



2019-2020 年報

整筆撥款儲備的運用及未來運用計劃:

Management of LSG reserve and future plan:

根據本會政策,整筆撥款儲備主要用於履行對員工的合約承諾、支付整筆撥款服務營運虧損、及推行策略性發展工作。本會2019-2020年度整筆撥款服務營運錄得盈餘港幣\$15,966,523,盈餘撥歸整筆撥款儲備。截至2020年3月底,整筆撥款累積儲備(不計算公積金儲備、租金差餉及中央項目儲備)為港幣\$47,606,599,相當於整筆撥款2019-2020年度總營運開支的13.37%。

在2019-2020年度,本會於整筆撥款儲備中撥出 港幣\$116,276,用於加強員工培訓和支付機構 網頁提升項目的部分費用。

未來兩年,即 2020-2021 年及 2021-2022 年度,本會預算動用港幣 \$6,700,000 儲備,繼續推行策略性發展工作。其中七拾萬用於加強員工的專業培訓、五拾萬用於增強服務效益的研究、大約一百萬用於提升及改善資訊科技的運用及系統改善、一百六十萬用於持續提升機構及服務單位的網頁、九拾萬用於為優秀服務項目提供額外資源、及一百萬計劃用於改善機構與外間的溝通等等。

According to the Agency policy, the Lump Sum Grant (LSG) reserve will be used for honouring the contractual commitment to snapshot staff, as a reserve for possible deficit of LSG operation, and to support the strategic development of services. At the end of March 2020, a surplus of HK\$15,966,523 was recorded for the LSG service operation in 2019-2020. The accumulated LSG reserve (excluding Provident Fund reserve, Rent and rates, and Central Item reserve) was HK\$47,606,599 which is 13.37% of the 2019-2020 LSG operating expenses.

In 2019-2020, HK\$116,276 has been drawn from LSG reserve to support the training for staff under LSG and a partial payment for the corporate web page enhancement project.

For the coming two years, that is, 2020-2021 and 2021-2022, HK\$6,700,000 has been budgeted from LSG reserve to support various strategic initiatives. Within this budget, seven hundred thousand will be used for the professional development of core staff; five hundred thousand will be used to enhance the service impact through research activities; one million was budgeted for the enhancement of systems related to the use of information and communication technology; one million and six hundred thousand will be used to continuously enhance the corporate web page and that of core services; nine hundred thousand will be used to support the development of outstanding projects; and one million to be used to improve corporate communication with various stakeholders in the community.

2019-2020年

非定影員工公積金儲備的運用及未來運用計劃:

Management of Provident Fund reserve for non-Snapshot staff

本會由 2017年 1 月起調整強積金僱主供款比率。員工在入職時,僱主供款為僱員全數薪金的 5%,當僱員工作滿六年,僱主供款會增加至 6%,工作滿七年增加至7%,如此類推,直至工作滿十年,僱主供款會增至最高的 10%。截至 2020年3月底,本會的非定影員工公積金累積儲備為港幣 \$29,833,619。

In January 2017, the employer contribution percentage for staff under MPF Scheme was enhanced. For new staff, employer contribution for MPF will be 5% of the total salary. For staff who has completed six years of service, employer contribution will increase to 6%, and increase to 7% after completing seven years of service, etc. until the maximum of 10% for staff who has completed ten years of service. At end of March 2020, the accumulated Provident Fund reserve for non-snapshot staff was HK\$29,833,619.

| | 非定影員工公積金累積儲備 (非定影員工部分) Provident Fund for non-snapshot staff (6.8% portion) | |
|---|--|--|
| 截至 2019 年 3 月底(非定影員工部分) Accumulation at end of year 2018-2019 (6.8% portion) | \$27,922,399 | |
| 2019-2020 年度收入 (非定影員工部分) PF Subvention Received (6.8% portion) | \$18,482,323 | |
| 2019-2020 年度支出(非定影員工部分) Contribution paid out to staff in 2019-2020 (6.8% portion) | \$16,700,159 | |
| 年度盈餘 Surplus | \$1,782,164 | |
| 調整 Adjustment | \$129,056 | |
| 截至 2020 年 3 月底累積儲備(非定影員工部分) (Accumulation at end of year 2019-2020) | \$29,833,619 | |