



Corporate Social Responsibility



We are committed to working with various partners to promote corporate social responsibility and build an inclusive society. Our philosophy revolves around three focus areas: environmental sustainability, building an inclusive community, and creating safe, family-friendly workplaces.



Environmental Sustainability

It is important to be aware that the earth's natural resources are precious. As such, our Agency makes good use of all types of resources in our operations, while committing to the development of environmental sustainability. We have implemented the "5R" principles of environmental protection in our workplace, which are: Reduce, Recycle, Replace, Reuse and Rethink. Accordingly, various sustainability-related policies and management solutions have been rolled out, including energy management, water conservation, green purchasing, waste management, green cleaning, pest management and external lighting.

During the first half of 2022, we saved around 15% of our energy consumption and 30% of our water consumption, while over 9,000 kg of materials were recycled.

In December 2021, our Headquarters Building successfully obtained the Platinum rating under the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme and was recognised as a green building. The award ceremony was held in November 2022, where we received an additional commendation for being the organisation with the most significant improvement in energy use.



In December 2021, the Agency's Headquarters Building was awarded the Platinum rating under the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme. It will be recognised as a green building for a period of five years.



Our Commitments: (From the left) Food Wise Charter, Energy Saving Charter and Glass Container Recycling.



The Headquarters Building is equipped with multiple waste recycling facilities to enhance the environmental awareness of employees and service users.

Building an Inclusive Community

Our Home Café provides a wide range of on-the-job training opportunities for people with disabilities, with the goal of enhancing their personal abilities and facilitating their integration into society. Over the past year, Home Café provided more than 2,000 hours of vocational training and more than 2,600 hours of employment opportunities in the catering industry for our trainees, which covered daily restaurant operations, catering services and event support. In addition, the “Co-Caring Hub” was set up inside Home Café this year to provide a space for carers to gather with friends and enjoy food in a comfortable environment, where people can freely create quality “me time”.



A “Co-Caring Hub” was set up inside Home Café to provide a comfortable dining space for carers.



Our students received F&B training at the Home Café.

Safe Workplaces and Family-Friendly Policy

Our Agency strives to provide safe and healthy workplaces for our staff members, and we are a signatory of the “Occupational Safety and Health Charter”, which is an affirmation of our commitment to occupational safety and health (OSH). We share OSH-related materials with our staff members periodically, as well as arrange training sessions for them and conduct annual safety audits across our units. Last year, over 200 staff members attended our OSH training sessions, with a total of around 600 training hours. In addition, we are committed to creating a family-friendly working environment for our staff and promoting a work-life balance, with policies that include flexible working hours and family-related leave. In recognition of our efforts, the Agency has received the “Good MPF Employer Award” for five consecutive years from the Mandatory Provident Fund Schemes Authority.



Our Recognition: (From the left) Good MPF Employer Award (five consecutive years), Anti-Epidemic Hygiene Measures Certification Scheme and Indoor Air Quality Certificate.