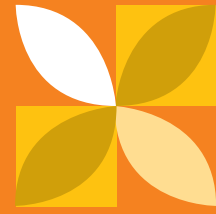
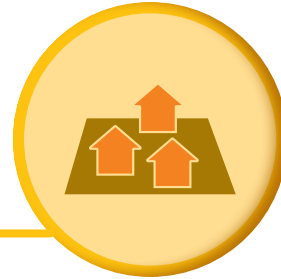


CFSC in Numbers



133

service units and projects,
providing multi-service throughout
the territory



Total number of beneficiaries over

1,900,000

during the year

2,898

employees providing quality services



97.38%

satisfactory rate of service
unit performance*

Liaising with various stakeholders to
organise volunteering services benefiting

205,737 people



*Based on the result of 2023-2024 Customer Service KPI survey; "Satisfaction" included mostly satisfied / fully satisfied.