Employee Service Consultancy





Service Orientation

Vital Employee Service Consultancy (Vital) is dedicated to creating healthy and vibrant workplaces by offering outstanding human resource solutions that can improve the productivity and quality of life for employees. Our core services include the Employee Assistance Programme (EAP), corporate training, crisis intervention and management consultancy services.



Learn more about our Vital Employee Service Consultancy

Service Highlights

Celebration of Our 30th Anniversary

Last year was particularly meaningful for Vital, as we headed into our third decade of services and witnessed the significant development of EAP in Hong Kong. Having built a clientele comprised of over 800 employers, Vital has become one of the most influential service providers in the industry. To mark this milestone, Vital organised a series of complimentary seminars for employees and designed a special commemorative gift for our corporate clients, to share the joy of Vital's growth and achievements.



Two special seminars were offered to selected clients to celebrate our 30th Anniversary, attracting more than 500 participants.

Vital's 30-Year Milestone The Employee Service Programme Relocated to T G Place at Honoured with the "Excellent has been renamed to Vital Employee Wellness Provider Award" presented Kwun Tong to provide by HKIHRM Service Consultancy a higher quality service environment Christian Family Service Centre Honoured with the "Excellent Serving Hong Kong for 30 years launched the Employee Service Employee Services and Health Programme Service Provider Award"

Excellent Wellness Provider Award by the Hong Kong Institute of Human Resource Management

Vital is honoured to have received the Excellent Wellness Provider Award at the 2023/2024 HR Excellence Awards organised by the Hong Kong Institute of Human Resource Management (HKIHRM). This accolade marked the second time that Vital has been recognised by the HKIHRM and acknowledged for our dedication to promoting physical and mental wellbeing of employees, and building partnerships between businesses and social service organisations, highlighting our significant influence and achievements in the human resource industry.





Our team witnessed the moment of glory, as Vital received the Excellent Wellness Provider Award at the HKIHRM HR Excellence Awards Presentation Ceremony.



Seminar on Emergency Emotional Support and Crisis Management in the Workplace

Mental health in the workplace has always been a topic of concern in society. In response, Vital organised a seminar on emergency emotional support and crisis management in the workplace in August, with Recruit as our supporting media partner. During the seminar, a counselling psychologist, as well as a consultant in employee training and a Doctor of Management Studies each shared effective strategies for preventing emotional crises and managing the emotional health of employees.

Our seminar on emergency emotional support and crisis management in the workplace, in which the attention of managers was directed to the importance of their employees' mental health, attracted 120 participants.

Corporate Recognition Ceremony

Last September, Vital presented 37 corporate partners with the "Employee Wellness Commitment 10+" and "Employee Wellness Commitment 15+" commendations during the "Corporate Recognition Ceremony 2023", as a token of our appreciation for their ongoing efforts in the implementation of EAP and their commitment to caring for employee wellbeing. The corporate representatives also had an opportunity to visit the booths of other service units, exploring the potential for further partnership opportunities with CFSC to foster a corporate culture that prioritises community wellbeing.





Outlook

Vital will continue to evolve over time and introduce more diverse services, expanding our partnerships to include different organisations, engaging more employers in activities supporting employee and community wellbeing, and fully leveraging our social influence.

Service Statistics 2023-2024 (as of 31st March 2024)



36,000

Attendance of training and development activities



1,400

Attendance of employee wellness activities

180

Attendance of crisis intervention services



6,580

Attendance of counselling services

