

Contents

1	History
2	Theme of the Annual Report
4	Mission, Vision and Values
6	Chairman's Foreword
8	Chief Executive's Report
10	Corporate Governance
14	Organisation Chart
16	Board of Directors
18	Committee
19	Service Advisory/Governing Committees/Affiliated Organisation
22	Strategic Leadership Committee
24	Highlights of the Year
26	70 th Anniversary Celebration
34	Strategic Plan
42	Special Service Initiatives
56	Mainland Service Development and Exchange
60	Awards and Recognition
64	Service Statistics
70	Corporate Social Responsibility
74	Co-Create for Good
80	Staff Relations and Talent Development
84	Financial Report
87	Addresses of Service Units
94	Acknowledgement
97	Donation Form

