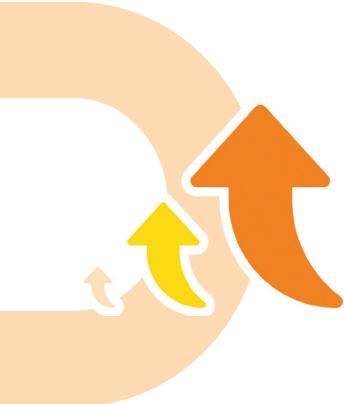


# CFSC in Numbers



**132**

service units and projects, covering the diverse needs of service users

Total number of beneficiaries over  
**2,468,000**  
during the year



**3,168**

employees providing quality services



**96.97%**

satisfactory rate of service unit performance\*



Liaising with various stakeholders to organise volunteering services benefiting

**164,828** people

## Service Statistics

# Service Statistics

## 2024-2025

(as of 31<sup>st</sup> March 2025)

### Children and Family Services

No. of sessions of children's development programmes	<b>129</b>
No. of sessions of family harmony programmes	<b>209</b>
No. of cases receiving domestic violence support	<b>205</b>
No. of cases receiving support in family functioning	<b>1,334</b>
No. of cases of Clinical Psychological Services	<b>112</b>

### Youth and Education Services

No. of youths counselled	<b>910</b>
Attendance of consultation services	<b>10,477</b>
No. of sessions of youth development programmes	<b>1,688</b>
No. of sessions of community involvement and services	<b>459</b>
No. of sessions of social, sports, and art skills development programmes	<b>247</b>
No. of students receiving early childhood education	<b>313</b>
Attendance of continuing education programmes for children and youth	<b>35,295</b>

## Service Statistics

### Elderly Care Services

No. of elderly people receiving residential care services	244
No. of home-delivered meals	351,433
No. of elderly people receiving community care services	4,723
No. of hours of care and nursing services	76,234
No. of community connection events for the elderly	769
No. of rehabilitation training sessions	108,204

### Services for People with Disabilities

No. of cases of residential services for people with disabilities	1,236
No. of cases of people with disabilities integrated into the community	2,580
No. of carer members	1,221
Programme hours of potential development and life enrichment activities	65,162
Service hours of nursing care and health awareness programmes	24,507
Service hours of therapeutic sessions	45,889
Programme hours of self-help and mutual aid facilitation for family members	2,478

### Mental Health Services

No. of cases of ex-mentally ill persons using residential services	93
No. of cases of children and adolescents receiving mental health interventions	159
No. of cases of ex-mentally ill persons receiving support for community integration	675
No. of people who attended mental health education and promotion programmes	47,503
Service hours of the recovery programmes	13,773
Counselling hours of the recovery facilitation services	7,408
No. of cases of carers receiving mental health interventions	316
No. of cases of elderly people receiving mental health interventions	210

## Service Statistics

### Active Ageing Services

No. of members of District Elderly Community Centres	<b>4,063</b>
No. of carer members	<b>1,117</b>
No. of cases of socially isolated elders and elderly couples	<b>2,255</b>
No. of elderly people receiving counselling services	<b>816</b>
Attendance of active ageing activities	<b>198,820</b>
No. of collaborating partners	<b>210</b>
No. of recipients of networking support services provided by volunteers	<b>18,431</b>

### Primary Health Care Services

No. of attendance of new cases	<b>38,234</b>
No. of service attendance in the year	<b>344,023</b>
No. of attendance of health education programmes	<b>31,252</b>
No. of attendance of health check-ups	<b>27,244</b>
No. of health education programmes	<b>688</b>

### Opportunities and Inclusion for People with Disabilities

No. of cases receiving practical job training and employment support services	<b>614</b>
No. of hours of pre-job training	<b>429,399</b>
Attendance of personal and social development programmes	<b>11,528</b>
Attendance of community inclusion programmes	<b>31,012</b>
No. of collaborative partners supporting Opportunities and Inclusion for People with Disabilities	<b>220</b>
No. of employment hours created for people with disabilities	<b>13,807</b>

## Service Statistics

### Environmental Protection and Green Living

No. of Urban Farmers	1,330
Attendance of environmental protection and green living events	364,339
Attendance of horticultural therapy services	1,819
Total hours of green education events	4,928
No. of collaborating partners in environmental protection and green living events	391
Weight of municipal solid waste being handled (tonnes)	8,543
No. of waste collection points	1,164

### Community Development Services

Attendance of community education programmes	2,631
Attendance of neighbourhood networking programmes	3,929
Attendance of skills enhancement programmes for service users	4,651
Attendance of awareness-raising activities related to social/ community issues	2,331
Attendance of social care programmes for grassroots families	6,173

### Employee Service Consultancy

Attendance of training and development activities	26,514
Attendance of employee wellness activities	1,015
Attendance of crisis intervention services	211
Attendance of counselling services	6,542

**Service Statistics**

# Training Statistics 2024-2025

(as of 31<sup>st</sup> March 2025)

## Internship Opportunities for Students of Tertiary Institutions

Nursing Students	124
Social Work Students	121
Traditional Chinese Medicine Students	31
Physiotherapy Students	16
Others	59

## Staff Training Activities (Attendance)

Training courses, seminars and workshops organised by tertiary institutions and other social service organisations	1,257
Courses and workshops organised by hospitals, the Social Welfare Department and other government departments	1,121
Seminars and workshops organised by the Agency	1,711
Others	1,000