

Corporate Social Responsibility

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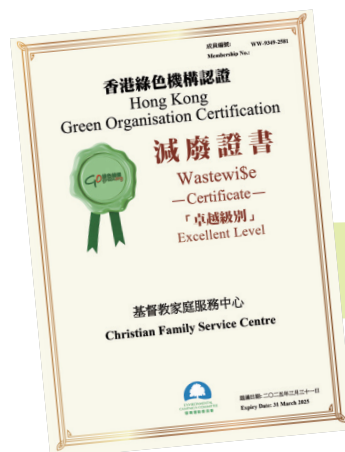
The Agency is committed to providing high-quality, appropriate, and diverse community services. In addition to meeting service needs, we also actively practice corporate social responsibility by protecting the environment and prioritising employee well-being. We implement the core concepts of Environmental, Social, and Governance (ESG) and collaborate with various sectors to strive for a sustainable society.

Develop environmental protection and carbon reduction measures Energy Conservation and Recycling

In order to address climate change and reduce energy consumption, the Agency continues to support the Environment and Ecology Bureau's energy-saving and carbon-reduction policies by pledging to minimise our energy use and promoting transparency in our energy data. This ensures that our environmental performance is traceable, measurable and in line with sound corporate governance principles. Most notably, our electricity usage in 2024 decreased by 35% compared to the previous year. We also place a strong emphasis on waste-to-energy initiatives and actively encourage staff participation in waste sorting and recycling efforts. As a result, our food waste recycling rate increased by 19% last year, and the recycling rates of useful materials, such as household appliances, rechargeable batteries, and waste paper, rose substantially. Overall, the total volume of recycled materials increased by 31% compared to the previous year. These outcomes reflect our proactive efforts in resource circularity and our collective commitment to preserving the planet's resources.



In response to the government's carbon reduction goals, the Agency became a signatory of the "4T Charter" and the "Energy Saving Charter", committing to environmental protection and energy conservation.



The Agency was issued the Wastewi\$e Certificate under the "Hong Kong Green Organisation Certification" scheme.

Recycling Awareness Campaign at the Headquarters

To increase recycling awareness among staff members and encourage hands-on participation, the Corporate Affairs Department collaborated with Kwun Tong Community Green Station and GREEN@YUE MAN SQUARE to set up a temporary recycling station and educational booth in the parking area of our headquarters. The initiative promoted on-site recycling services to various service units and cleaning staff within the building. A total of 123.8 kilograms of recyclable materials were collected on the day of the event.

The Corporate Affairs Department joined forces with Kwun Tong Community Green Station and GREEN@YUE MAN SQUARE to organise the recycling campaign, as part of our active efforts to promote waste reduction and environmental protection within the organisation.



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- With the enthusiastic participation of our service units' staff, the campaign resulted in the collection of 123.8 kilograms of recyclable materials in a single day.



- The parking lot of the headquarters building was transformed into a temporary recycling station with educational booths.



Promote community participation

The Community Chest New Territories Walk for Millions

The Community Chest has been a long-term supporter of our community services over the years. To encourage staff members to give back to the communities, our Staff Association coordinated participation in "the Community Chest New Territories Walk for Millions 2025 – GO PARK Sai Sha" on 16th February 2025. The event was led by our management, as well as staff members from various service units and service users from the Tsui Ngai Co-production Centre. We took this meaningful opportunity to share the joy and fulfilment of helping others with our staff members and service users.



- CFSC engaged dozens of its staff members and trainees to participate in the Community Chest New Territories Walk for Millions.

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Strengthen corporate governance Ensuring a Safe and Healthy Workplace

The Agency is committed to providing a safe and healthy environment and enhancing corporate governance mechanisms, enabling employees to work with peace of mind. In addition to ongoing policy and measure refinement, we actively monitor drinking water and air quality in our workplaces. This year, we invited occupational safety and health (OSH) consultants to review our OSH policies, past incidents and work-related injury reports. On-site inspections were also conducted at various service units to assess the environmental safety of each workplace, and the consultants provided constructive recommendations for improvements. These efforts underscored our dedication to risk management and regulatory compliance.



▼ We are a participating organisation in the Water Supply Department's "Quality Water Supply Scheme for Buildings – Fresh Water (Management System)" and a participating organisation in the Environmental Protection Department's "IAQ Certification Scheme".



A New Collaborative Partnership for Promoting Employee Well-Being

CFSC integrates ESG principles into our daily operations by formulating well-defined policies. In addition, Vital Employee Service Consultancy (Vital) is committed to raising awareness of physical and mental health among employers by offering individual corporate clients solutions to improve employee well-being, while actively collaborating with statutory organisations and professionals to advance ESG practices.

In October last year, Vital was invited by its partner, Bupa Hong Kong, to deliver a keynote address at the MindCare Company Scheme Awards Ceremony. We highlighted the importance of workplace crisis support and shared our own practical experiences with award-winning companies, encouraging them to establish comprehensive crisis response systems. This helped to fulfil the Social and Governance aspects of our ESG responsibility. Since March 2025, Vital has formed a strategic partnership with the Hong Kong Institute of Certified Public Accountants (HKICPA) to offer a new member support programme that addresses the mental and physical health of its 58,000 members (registered accountants and students), building a mental health support network for accounting professionals.



▲ The HKICPA held an online briefing session to introduce the new member support programme.

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Empowering Future Talent for an Equitable and Inclusive Workplace

In January 2025, Vital was invited by RUN Hong Kong to participate in the RUNning Chefs Programme 2025, an initiative designed to equip refugees in Hong Kong with the skills needed to transition into the local workforce. In addition to organising a workshop to boost the participants' skills and confidence in customer service, we also partnered with MUXIC Limited to offer undergraduate and Master's students from the Education University of Hong Kong an opportunity to learn from and interact with its team of AI developers. This experience provided students with valuable exposure to interactive AI models and insights into the work culture of small and medium-sized enterprises (SMEs), helping them map out their future careers.



▲ Consultants from Vital helped participants in the RUN Workshop to develop essential skills in the workplace.

▲ Vital partnered with MUXIC to nurture future talent by sharing knowledge and experience in AI development with students.

“Sha Tin Green Fun Fest” Community Market Promote Waste Reduction and Recycling

Sponsored by the Hong Kong Jockey Club, we collaborated with several EcoPark operators at the “Sha Tin Green Fun Fest” Community Market, including Y-PARK, O-PARK1, Carbon Wallet, ALBA Integrated Waste Solutions (Hong Kong) Limited, E. Tech Management (HK) Limited, Endeavour Environmental Education Foundation, Organic Tech Limited, HP Telford Envirotech Group Limited and New Life Plastics, to showcase a number of locally recycled products as a way to promote the circular economy. During the four-day event, over 10,000 residents participated in supporting waste reduction efforts.



▶ More than 80 guests and District Councillors attended the launch ceremony, promoting resource circularity and a green and low-waste lifestyle.

